## CUSTOMER COMMUNICATIONS

Enough customers have become aware of these value factors to send K mart sales searing toward the \$2 billion mark.

K mart growth is one of the outstanding successes in modern merchandising history. A sufficient foundation has been laid, we believe, so that this rate of growth can be accelerated in 1969 and during the 1970's by means of <u>outcomer</u> communications.

You have already made an experimental start in this area with two issues of the  $\underline{K}$  marter. We believe that, in time, many other channels of customer communication may be opened, but that the  $\underline{K}$  marter offers a sound starting point.